



ACHE of East Texas May 2019 Newsletter



A Message from Our President

Dear Healthcare Executives and Leaders,

We have had a productive second quarter, yet we still have more work to be done. Most recently, ACHE of East Texas partnered with ACHE of North Texas to host the Annual Education Summit in Terrell, TX. Over 85 executives were in attendance where they heard from four fantastic education panels and received 6 hours of face-to-face education credits. Additionally, the board of directors held their second quarter membership meeting on April 15 where the board approved a new revised bylaw and first ever Board Manual that describes how the chapter will function.

The chapter continues to focus on obtaining sponsorship and membership outreach.

A call for nominations for 2020 President was also announced and will close on July 17. Among the eligible nominees are the 2019 elected Board Members. The special election is scheduled on July 17 at the third quarter board meeting.

This month, I would like to feature an article on *The Path To Chapter Leadership* which was reprinted from *Healthcare Executive*, NOV/DEC 2013 but is still relevant today. We hope to see you at our next event and please let us know how we can service you.

Jean-Paul Puryear
President
ACHE of East Texas



Featured Article

The Path to Chapter Leadership
Chapter presidents share their success stories.

ACHE chapters are run by enthusiastic volunteers who devote many hours to providing various services and value to their local members in addition to working at their day jobs as healthcare executives. Leadership skills are developed as chapter leaders work their way up toward the position of chapter president. ACHE spoke with three current and immediate past presidents of chapters: Calvin Hung, FACHE, immediate past president, Greater Charlotte Healthcare Executives; Ann-Marie A. Knight, FACHE, president, ACHE— North Florida Chapter; and Johnathan W. Prins, RN,

FACHE, president, Healthcare Leaders of New York, to find out how they became active with their chapter, how they progressed to leading the chapter, and their successes and challenges.

How It All Began

Ann-Marie A. Knight, FACHE, operations administrator, Mayo Clinic Jacksonville (Fla.), started getting involved with her chapter through her colleagues when she was in the Navy. She attended education sessions and then expressed interest to ACHE—North Florida Chapter's leadership in serving on its board. Knight first served as director-at-large, representing the Navy, from 2005 to 2007. She planned events, learned about chapter marketing and communications, and gained a better understanding of the roles of other chapter leaders. After her term was complete, she served as communications director from 2007–2011, handling the chapter's newsletter and event announcements. She served as president-elect for two years before starting her two-year term as chapter president.

"My favorite aspects of my role are networking and engaging with executives in the community," Knight says. "I wouldn't have that exposure without ACHE."

Johnathan W. Prins, RN, FACHE, director of operations, NewYork - Presbyterian Hospital/Westchester Division, White Plains, N.Y., began his involvement with his local chapter while a graduate student at Texas A&M University. When he began his internship in New York, he learned about Healthcare Leaders of New York, started attending chapter events and has remained active with the chapter ever since.

In 2005, Prins became a member of the membership committee, then joined the board as vice president in 2010. "A past president, who is very involved and became a mentor to me, encouraged me to continue on the chapter board," he says. "This eventually led me to running for and subsequently being elected president-elect."

Calvin Hung, FACHE, administrator/AVP, Carolinas Healthcare System, Charlotte, N.C., learned about Greater Charlotte Healthcare Executives through his graduate program at the University of North Carolina at Charlotte. The board's student liaison from his program kept him informed about chapter events. Later, GCHE sent a call to action to get involved, and Hung has been serving GCHE for eight years.

Initially, GCHE had little structure to its formal board and committees—everyone helped out however they could. An outreach committee was developed, and Hung served as its chair. He organized and completed the chapter's quarterly newsletter, as well as updated and maintained the chapter's website, which he considered a great learning experience for understanding public relations and marketing. Despite having no IT background, Hung became known as a "webmaster," adding to his skillset.

"My knowledge pushed me toward a leadership role, and I was nominated for president-elect," says Hung.

Term Accomplishments and Plans

All three of these leaders have presided over numerous accomplishments for their chapter. For instance, Prins has been focusing on a diversity initiative for HLNy. The chapter revised its bylaws to include a focus on diversity in its mission statement, formed a standing committee on diversity and committed to a yearly diversity event, the second of which was held in 2013. The chapter also formed alliances with National Forum for Latino Healthcare Executives and Asian Health Care Leaders Association. Additionally, through the Institute for Diversity in Health Management, the chapter will sponsor a fellowship in a New York City hospital in 2014.

During Hung's term, the GCHE became an active and solid chapter, with more members asking to get involved and staying engaged. The chapter's strategic plan was also a focus, which outlined a basic vision, strategic road map, and policies and procedures to reach that vision. As a result, the leadership team became more immersed, and new volunteers understood their roles.

"We developed a mentoring program, and events are more frequent, robust and valuable," says Hung.

At ACHE—North Florida Chapter, Knight is working on big initiatives for the future, including a women's healthcare forum scheduled for 2014 and an emphasis on diversity. Additionally, the chapter board met for the first time in-person to develop the strategic plan. For a personal touch, Knight sends notes welcoming new ACHE Members and congratulating new Fellows. The chapter is also working to invite local senior-level healthcare executives to get involved with the chapter and looking for new members to attend chapter events.

Now, It's Your Turn

When asked for advice for future chapter leaders, Knight, Prins and Hung echoed a common theme: You get more back than what you put in.

"If people devote time and energy to the organization, the value is returned tenfold with the relationships you build," says Prins. "The networking and contacts built have been the utmost reward. When you're an engaged volunteer, you will have a network and build credibility and trust."

Additionally, don't be afraid of the high-profile role, which can seem daunting because of the variety of responsibilities. "The board is structured to set you up for success," says Knight. "Lean on internal resources inside the chapter."

Hung advises, "Come to the events. Don't be passive. Get to know the leaders, and always know there is work to be done."





Recognition

Call for Nominations for 2020 President of ACHE of East Texas

Please send nominations for the 2020 President to Executive Director, John Whittimore at info@acheetx.org no later than 17 July 2019. Eligible nominees are current active Board Members:

- Jamie-Crystal Wylie, FACHE
- Duane Miller, FACHE
- Joe Woelkers
- Sheree Kennedy
- Debbie Splinter, FACHE
- Tim Pugsley, FACHE
- Micah Johnson



ACHE of East Texas congratulates Kenneth Wuerch for his Outstanding Service to the chapter as Treasurer and Board Member for the past three years.

Jamie-Crystal Wylie was also awarded the Volunteer of the Second Quarter for her outstanding contribution to the chapter to develop a social media and digital presence.



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ACHE of East Texas Third Quarter Education Event Save the Date

Date: Friday, September 6

Time: 7:30-9pm

Location: The Ornelas Activity Center Ballroom at The University of Texas at Tyler

Panel Topic: Job Interviewing Skills - Essential Communication Techniques for Career Management Success

More details to be announced soon.

*A special thanks to
UT Tyler
for hosting this event!*

Trust Me -- I can do This Health Administration Entrustable Professional Activities

Networking Event & Focus Group

Save the Date

Date: Wednesday, October 9

What do you expect your newly-minted Master of Health Administration hires to be able to do without supervision?

Graduate medical education employs the concept of “Entrustable Professional Activities.” These are activities starting medical residents should be able to perform on the first day of entering residency, without direct supervision. At The University of Texas Health Science Center at Tyler, we want to explore this concept to enable our health administration graduates to meet the expectations of their employers.

Join us on October 9th for appetizers and a tour of the new University of Texas Health Science Center building. Those who choose to do so will then be asked to participate in a focus group to generate a set of entrustable professional activities applicable to graduate trained health administration professionals.

Should you choose to participate in the focus group, you will be asked to sign a consent form which will grant permission for UTHSC Tyler to publish the anonymized results.



Education Event - Remote Site Pilot

Save the Date

Date: Wednesday, November 13

Time: 3pm-6:30pm

Location #1: Titus Regional Medical Center, Mount Pleasant

Location #2: CHRISTUS Health St. Michael Health System

Panel Topic: Physician Engagement



ACHE of East Texas First Annual General Membership Dinner

Save the Date

Date: Wednesday, December 4

Time: 6-9pm

Location: Willow Brook Country Club, Tyler



Sonia Weaver
Laboratory Compliance
Christus Good Shepherd Medical Ctr - Longview

Sonia Weaver is an experienced clinical laboratory scientist, knowledgeable in laboratory accreditation. Sonia is well versed in laboratory requirements and has served as a volunteer CAP inspector for over 10 years conducting laboratory inspections nationally and internationally; promoting quality in laboratory services.

She serves as a laboratory coordinator at CHRISTUS Good Shepherd and has been employed with CHRISTUS Good Shepherd for 5 years. In her current role she oversees the CLIA applications and compliance requirements for the CHRISTUS Trinity Clinics in the Good Shepherd region along with the various laboratory services within the CHRISTUS Good Shepherd System.

Her prior job functions include Quality Assurance, Transfusion Service supervisor and Laboratory Director. As a certified Blood Bank Specialist, she is passionate about transfusion services and quality assurance; she takes both functions very personal as she is committed to patient safety.

Sonia completed her undergraduate studies and graduated from Cameron University in Lawton Oklahoma, she received double degree in Chemistry and Medical Technology. She has a Master's Degree in General Business and is currently working to complete her MBA in Healthcare at UT Tyler.

She served in the US ARMY and received her training as a pharmacy technician/medic. She completed her military leadership training at Fort Drum, New York where she received the Distinguished Honor Grad. She is a lifetime active member of the VFW Ladies Auxiliary.

Sonia and her husband and partner of over 30 years, also a veteran, are dedicated to serving the veteran community. They have a child, Randy Weaver who completed his education in Mechanical Engineer in 2016. Sonia and her husband enjoy classic cars, rumbling engines and fast speeds.



Would your organization like to be an ACHE of East Texas preferred Sponsor?

Sponsorships are now open for 2019 from \$500-\$5000 with multiple advertising and exposure opportunities. For more information, please email your interest to Tim Pugsley, FACHE at tim.pugsley@titusregional.com or John Whittemore info@acheetx.org.



We welcome new member **Sonia Weaver, MS, MT(ASCP)SBB, LSSMBB**, to the Membership Committee and **Katy Nustad, FACHE** to the Advancement Committee.

Volunteers are needed for the following committees:

- Programming
- Membership
- Communications
- Sponsorship
- Advancement
- Community Outreach
- Local Program Council (LPC) – Texarkana only.

Please email your interest to info@acheetx.org.

Follow Us on the Web

Stay up to date with ACHE of East Texas... promote your colleague... check-in with us!

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Once we get 25 Likes then we can remove the numbers at the end of the URL, so Like us!



News from ACHE National



Fellow Status: Your Members' Next Step in Career Advancement

The importance of earning the distinction of board certification as a Fellow of the American College of Healthcare Executives cannot be overstated. Encouraging your chapter members to take the next step in advancing their careers by achieving Fellow status benefits their professional goals and the healthcare management profession as it demonstrates a healthcare leader's competence, leadership skills and commitment to excellence in the field.

Fellow applicants who successfully meet all requirements by Dec. 31, 2019, including passing the Board of Governors Examination, will be eligible to participate in the 2020 Convocation Ceremony at the 2020 Congress on Healthcare Leadership.

Complimentary Resources for the BOG Exam Available

For Members starting on the FACHE® journey to board certification and the FACHE credential, several resources are available. These complimentary resources include quarterly Advancement Information webinars, designed to supplement other Board of Governors Exam study resources, such as the Board of Governors Review Course or Online Tutorial.

Please contact ACHE of East Texas Advancement Chair, Katy Nustad, FACHE katy.nustad@gmail.com for more information about obtaining Fellow status.

CHAPTER BOARD OF DIRECTORS

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Jean-Paul (JP) Puryear

Executive Intern

THR Texas Institute for Surgery at Dallas Presbyterian Hospital

Vice Chairman:

Joe Woelkers

Executive Vice President

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HR Director

Texas Spine & Joint Hospital

Duane Miller, FACHE

Market VP of Finance & CFO
CHI St Luke's Health Memorial

Tim Pugsley, FACHE

CIO

Titus Regional Medical Center

Jennifer Blake

Site Manager

Family Circle of Care

Jamie-Crystal Wylie, FACHE

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Methodist Richardson Medical Center

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Jean-Paul (JP) Puryear - Chair
Executive Intern
THR Texas Institute for Surgery at Dallas Presbyterian Hospital

Executive Committee:

Jean-Paul (JP) Puryear - Chair
Executive Intern
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American College of Healthcare Executives

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District 4 Geographic Regent:

Ken Hutchenrider, FACHE
President, Methodist Richardson Medical Center

